



LIMITED WARRANTY CERTIFICATE

1. **Limited Warranty Coverage.** Nisus warrants that *Pro-Shield Insulation*® (the “Product”) will, at the time of shipment, conform to Nisus’ published specifications and applicable standards on the Product label, coverage charts, and written installation instructions (the “Instructions”) ; and when installed strictly in accordance with the Instructions will not deteriorate under normal and proper use due to manufacturing defects in materials for a period of thirty (30) years from the Installation Date shown above (the “Warranty Period”). This warranty covers only the Product itself not installation workmanship or building performance.
 - 1.1. **Intended Use.** The warranty applies only when the Product is used in residential buildings, in applications expressly permitted by the Instructions and applicable building codes. The Product is not a guarantee of any particular in-service R-value unless installed to the labelled installed thickness and bag count per the applicable coverage chart and in compliance with the FTC Insulation Rule (16 CFR Part 460). Commercial or institutional uses are excluded and require a separate warranty.
 - 1.2. **No Workmanship Warranty.** Nisus does not warrant, and expressly disclaims responsibility for, the workmanship, methods, means, or code compliance of any installer. The installer is solely responsible for the quality and safety of the installation and for compliance with all laws and codes.
2. **Conditions and Owners Responsibilities.** This limited warranty is conditioned on all of the following: (a) the Product is stored, handled, and installed strictly per the Instructions and label directions (including any EPA-registered label), and applicable codes; (b) installation by a properly licensed or certified installer where required; (c) proper ventilation, moisture control, and air sealing practices; (d) the Product is not contaminated or mixed with other materials except as expressly permitted by the Instructions; (e) the owner maintains the building in good repair; (f) the owner allows Nisus agents access to inspect and sample the Product in place; (g) the owner provides Nisus with timely notice and documentation as set forth in Section 6.
3. **Exclusions.** This warranty does not cover, and Nisus has no liability for, any nonconformity, damage, loss, or failure caused in whole or in part by: (a) installation not in strict accordance with the Instructions or applicable codes; (b) defects in installation workmanship; (c) mixing, contamination, or combination with other materials not authorized; (d) water intrusion, condensation, high humidity, or inadequate ventilation resulting from design, construction, or maintenance issues of the building; (e) settlement, movement, or structural failure of the building; (f) fire, extreme temperatures, abuse, misuse, neglect, alteration, impact, animals, insects, mold, fungi, or other biological activity; (g) acts of God or casualty including windstorm, hail, hurricane, tornado, flood, earthquake, or similar events; (h) chemical exposure or pollutants; (i) failure to leave bag labels or to document installed thickness and bag counts as required by the Instructions; (j) claims for energy savings, tax credits, rebates, or building performance; or (k) misuse, neglect, or failure to preserve the Product or area in which it is applied.
4. **No Agency; Installer Indemnity (Signature Required).** The installer identified herein (the “Installer”) is an independent contractor and is not authorized to bind Nisus or make representations or warranties on Nisus’ behalf. Installer is solely responsible for its labor, methods, safety, and compliance with law. To the fullest extent permitted by law, Installer agrees to defend, indemnify, and hold harmless Nisus from and against any claims, liabilities, damages, losses, and expenses (including reasonable attorney’s fees) arising out of or related to Installer’s work, failure to follow the Instructions, or violation of law. By signing below, Installer acknowledges and accepts this obligation.
5. **Exclusive Remedy; Limitation of Liability.** During the Warranty Period, and as the owner’s sole and exclusive remedy for covered defects, Nisus will, at its option, (i) provide replacement Product to replace the nonconforming Product, or (ii) refund the owner’s actual purchase price paid for the nonconforming Product. NISUS WILL NOT BE RESPONSIBLE FOR OR PAY ANY COSTS OF LABOR, REMOVAL, ACCESS, REINSTALLATION, DISPOSAL, EQUIPMENT RENTAL, OR ANY OTHER COSTS OR SERVICES. TO THE MAXIMUM EXTENT PERMITTED BY LAW, NISUS WILL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE, OR CONSEQUENTIAL DAMAGES (INCLUDING DAMAGE TO THE BUILDING, CONTENTS, OR LOSS OF USE), AND NISUS’ TOTAL LIABILITY WILL NOT EXCEED THE AMOUNT PAID FOR THE PRODUCT THAT GAVE RISE TO THE CLAIM. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO OWNER.
6. **Claims Procedure.** The owner must notify Nisus in writing within thirty (30) days after discovery of a potential defect and before making any permanent repairs. Include proof of purchase, this completed certificate, photographs showing installed thickness and coverage, bag labels and lot numbers, the installation date and location, and a description of the condition observed. The owner must allow Nisus reasonable access to inspect and sample the Product in place and take reasonable steps to mitigate any damage pending resolution of the claim.
7. **Implied Warranties.** TO THE EXTENT THIS PRODUCT IS A “CONSUMER PRODUCT,” ANY IMPLIED WARRANTIES (INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE NOT DISCLAIMED BUT ARE LIMITED IN DURATION TO THE WARRANTY PERIOD ABOVE, UNLESS A LONGER PERIOD IS REQUIRED BY APPLICABLE LAW. SOME STATES DO NOT ALLOW LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES.
8. **Pre-Sale Availability.** A copy of this Limited Warranty is available before purchase at <https://nisuscorp.com/product/pro-shield-insulation> and from sellers or installers upon request. A paper copy will be provided with the Product at installation.
9. **Dispute Resolution; Governing Law.** To the extent permitted by law, any dispute arising out of or relating to this Limited Warranty will be resolved by binding arbitration on an individual basis under the Commercial (or Consumer, as applicable) arbitration rules of the American Arbitration



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Association. The arbitration will take place in Knox County, Tennessee, and judgment on the award may be entered in any court having jurisdiction. BY ACCEPTING THIS WARRANTY, THE OWNER AND INSTALLER WAIVE THE RIGHT TO A JURY TRIAL OR TO PARTICIPATE IN A CLASS ACTION, TO THE FULLEST EXTENT PERMITTED BY LAW. Tennessee law governs without regard to conflict of law rules.

must verify compliance at the time of installation and leave the fact sheet and bag labels with the homeowner. For cellulose products, manufacturing and container labeling must comply with CPSC 16 CFR Part 1209. The Product must be used strictly in accordance with the EPA-registered label. Claims are limited to those permitted by EPA-registered label and applicable law.

10. **Transferability; Entire Agreement; Modifications.** This limited warranty is extended only to the original residential owner listed above and is not transferable unless required by law. This certificate is the entire and exclusive warranty agreement between Nisus and the owner and supercedes all prior or contemporaneous representations or warranties. No employee, dealer, or installer is authorized to modify this warranty. Any modification must be in a separate written instrument signed by an authorized officer of Nisus. If any term is found unenforceable, the remainder will remain in effect to the fullest extent permitted by law.
11. **Standards and Regulatory Notices.** R-values are determined under applicable ASTM methods and FTC Insulation Rule disclosures. Coverage charts specify the installed thickness and number of bags required to achieve labeled R-values. Installer

12. **Installer Documentation & Retention.** Installer must (a) affix or provide copies of bag labels and lot numbers with this certificate; (b) take and retain date-stamped photos showing installed thickness/depth markers and coverage in each insulated area; and (c) retain those records for at least three (3) years from installation and, upon request, provide them to Nisus in connection with a claim. The owner will not be denied coverage solely because the Installer failed to retain such records if the owner provides other reasonable proof of installation details.
13. **Limitation Period.** To the extent permitted by law, any claim under this Limited Warranty must commence within one (1) year after the earlier of (i) the date the owner discovered or reasonably should have discovered the alleged defect, or (ii) the expiration of the Warranty Period.

Project & Installation Details:

Homeowner Name		Property Address			
City/State/ZIP		Installation Date			
Installer Company / License No.		Areas Insulated		Attic <input type="checkbox"/> Walls <input type="checkbox"/> Crawl/Floor <input type="checkbox"/> Ceiling <input type="checkbox"/> Other: _____	
Area	Coverage (sq ft)	Initial Installed Thickness (in)	Minimum Settled Thickness (in)	R-Value of Product Added	# of Bags Used
Attic					
Walls					
Crawl/Floor					
Other: _____					
# of Bags Used		Lot Number(s) / Bag Labels			
Coverage Chart Revision/Date Used		Ventilation Verified (Y/N)			

Installer Acknowledgement & Signature (required for warranty activation):

By signing, Installer certifies installation complied with the Instructions and codes, acknowledges the documentation and retention obligations in Section 12, and acknowledges the indemnity obligations in Section 4.

Installer Name/Title:	Signature:	Date:
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NOTICE TO INSTALLER: This certificate must be fully completed, signed and given to the homeowner. Leave at least one empty bag or bag label and the applicable coverage chart in a conspicuous place at the residence. Failure to do so may void warranty coverage.

Contact for Warranty Claims: Nisus Corporation • 100 Nisus Drive, Rockford, TN 37853 • (800) 264-0870 • www.nisus.com